

Mondial Case Study: in Transport



Comprehensive Solution

Client Challenge

We helped a local transport company, a major operator in the local transport industry, navigate a risky operating environment. The company was under pressure from a number of internal and external stakeholders and customer groups related to governance concerns:

- Uncertainty about whether the transition from construction phase into operational phase has resulted in the same level of risk management being translated and implemented by the operational management team.
- Insufficient clarity as to the presence of physical and technical risks that may be unrecognised or untreated. A number of near miss incidents had raised the concern with some key stakeholders.
- Uncertainty related to embarking on a further capital expansion should an integrated programme of risk management not be in place and should these concerns not be addressed.
- Lack of adequate and sufficient data on which key stakeholders and shareholders should make informed predictions.
- Inability to conceptualise and analyse multiple business scenarios built on many operational variables.

Mondial Consultants' Solution

A number of varied risk management assignments were undertaken to provide the organisation with reliable data on the level of vulnerability and to provide a concise framework within which the overall risk management recommendations could be located. The assignments covered:

- Review of the governance, assurance and risk management processes employed within various business functions and across the enterprise.
- Physical asset reviews to determine the presence of external threats and the vulnerability of certain business entities and facilities to those threats.
- Review of emergency, disaster and crisis preparedness at key locations within the value chain of the business.



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Dynamic Pragmatic Innovative

Contact us for any advice or assistance in the following areas:

- **Enterprise Risk Management**
- Emergency and Business Continuity Management
- Governance and Compliance
- Risk Management Software Solutions
- Internal Audit
- Corporate Secretarial
- Environmental Risk Management
- Sustainability Risk Management
- Human Failure Analysis

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Recommendations to address a number of strategic and operational shortcomings were developed and explored with management.

Impact on Client's Business

Our interactions with the management and the executive teams comprised a number of targeted engagements. The perceived level of operational and strategic vulnerability to a range of plausible risk scenarios was demonstrated through a number of reporting interactions. Management accepted that the need for integrated approaches was essential to derive the full value from the observations and associated recommendations.

We developed a programme that would provide the board with comfort that these major exposures will be adequately addressed. The programme was integrated with a management decision making tool that utilises risk management data for its predictive capabilities that the operations can utilise on a daily basis.

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- Learners can complete training in their own time and at their own pace
- Lower cost than classroom based training courses
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- Training can be repeated for greater learning

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